

# Nationwide Service

InfoSeal



**Self-Seal Service** by InfoSeal, LLC is a name you can trust. We know you have high expectations for the folder/sealer - and so do we. Our service providers are highly trained and have extensive experience keeping folders operating with minimal down time. We understand the importance of getting mission-critical documents out on time!

- **ELIMINATE SURPRISES:** After every service call, there is a follow-up call to make sure that the customer is totally satisfied. We then notify the distributor so everyone is informed that the system is in top working order.
- **ELIMINATE DOWN TIME:** By staffing the service desk with trained technicians, we attempt to resolve the issue immediately over the phone. However, if on-site service is required, our standard response time is next day. If you have special time needs, talk to our customer service department about our custom service agreements.
- **ELIMINATE FRUSTRATION:** InfoSeal provides certified technicians you can trust and a dedicated toll-free 800 number that gets you directly to a technician, 8:00 a.m. til 8:00 p.m.-Eastern standard time.
- **ELIMINATE FINGER POINTING:** A total system solution including forms, equipment and service from one source helps solve the problem of dealing with multiple representatives. Should a problem arise, you make one call and we take care of the rest.